

COMPANY PROFILE
PSE INFORMATION SYSTEMS

PRESIDENT

Name: Peter Dietsche Ph.D.

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Shanty Bay, ON Canada
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Peter.Dietsche@utoronto.ca

Postsecondary Education And Degrees

Graduate:	University of Toronto Ontario Institute for Studies in Education Toronto, Ontario 1985-1989	Ph.D. (Management & Evaluation- Higher Education)
	University of Western Ontario London, Ontario 1970-1971	M.A. (Psychology)
Undergraduate:	McGill University Montreal, Quebec 1965-1970	B.Sc. (Psychology)

TECHNICAL SUPPORT

Name: Chali Chen B.Sc.

Postsecondary Education And Degrees

Undergraduate:	York University 2006 – 2009	B.Sc. (Statistics)
	Humber Institute of Technology and Advanced Learning 2001 - 2002	Computer Programmer Diploma

South China University of Technology
1990 – 1994 B.Sc. (Honors Chemical Engineering)

COMPANY SERVICES

For more than three decades, my work has examined the impact of policy and practice on student educational outcomes in Canadian and U.S. colleges. I have also worked with numerous postsecondary institutions nationally and internationally to facilitate their development and implementation of strategic enrolment initiatives. Areas of focus include decision support systems, performance measurement and the development of assessment instruments designed to promote data-based decision making in enrolment management.

Services include:

- Accountability systems
- Design of quality assurance systems
- Data integration and management systems
- Needs assessment
- New program development
- Organizational culture assessment
- Performance assessment
- Program review
- Retention analysis
- Student affairs/services planning and delivery
- Student characteristics profiles
- Student experience, engagement and outcomes analysis
- Strategic analysis of key performance indicator results
- Strategic planning
- Survey design and development
- Statistical analysis
- Web-survey hosting

PAST EXPERIENCE: DR. P. DIETSCH

Teaching:	OISE/UT Assistant Professor, Higher Education Wm. G. Davis Chair in Community College Leadership Department of Theory and Policy Studies Toronto, Ontario	2007 - 2013
	Central Michigan University Adjunct faculty College of Extended Learning Mount Pleasant, Michigan Master's of Arts in Education	2000 -
	OISE/UT Adjunct faculty Department of Theory and Policy Studies Toronto, Ontario	2000 - 2006
	University of Guelph Adjunct faculty Department of Sociology and Anthropology Guelph, Ontario	1990-1993
	Humber College of Applied Arts and Technology Faculty Department of Psychology Toronto, Ontario	1985-1995
	Dawson College Faculty Department of Psychology Montreal, Quebec	1976-1980
	Champlain Regional College Faculty Department of Psychology Lennoxville, Quebec	1975-1976
	University of Western Ontario Graduate assistant Department of Psychology London, Ontario	1970-1975
	Administration:	Vice President

Research and Institutional Quality
 Mohawk College
 Hamilton, Ontario 2005-2007

Director
 Institutional and Applied Research
 Humber Institute of Technology & Advanced Learning
 Toronto, Ontario 2003 - 2005

Director
 Institutional Research
 Humber College of Applied Arts and Technology
 Toronto, Ontario 1995-2003

Coordinator
 Institutional Research, Planning and Academic Systems
 Humber College of Applied Arts and Technology
 Toronto, Ontario 1984-1994

Dean of Arts and Campus Principal
 Lafontaine Campus
 Dawson College
 Montreal, Quebec 1980-1984

Committees:

Key Performance Indicators Steering Committee
 Ministry of Education and Training
 Toronto, Ontario 1998 - 2007

Task Group on Student Success/Retention
 Association of Canadian Community Colleges
 Ottawa, Ontario 1995-1997

Working Group on Student Retention
 College Restructuring Steering Committee
 Ontario Council of Regents
 Toronto, Ontario 1993-1994

Dawson College Representative
 Institutional Evaluation Project
 Centre d'animation, de developement et de
 recherche en education
 Federation des CEGEPs
 Montreal, Quebec 1980-1982

Research:

Principal Investigator
 Ontario College Student Engagement Survey
 Ministry of Training, Colleges and Universities
 Toronto, Ontario 2006 – 2009

Principal Investigator
Student Reflections on the Campus Experience
 Ontario Human Capital Research and Innovation
 Fund 2007

Working Group Leader
 “Business, Labour and Community Partnerships
 with PSE to Increase Participation of
 Under-represented Groups”
 Canada Millennium Scholarship Foundation
 International Conference: *Neither a Moment nor a Mind
 to Lose* 2007-2008

Principal Investigator
 ACCC-HRSDC Project
 Pan-Canadian Study of College Students,
 The College Experience and Determinants of
 First Year Outcomes 2004 - 2006

Principal Investigator
 ACCC-CMSF Project
 Pan-Canadian Study Exemplary Practices
 in College Learning 2004 - 2006

Senior Research Scholar
 Educational Policy Institute
 Washington, D.C. 2004 -

Director
 National Research Network for
 Student Success and Retention
 Humber College of Applied Arts and Technology
 Toronto, Ontario 1994 - 2000

Co-Director
 Centre for Educational Research and Assessment
 University of Guelph
 Guelph, Ontario 1996 - 1999

Research Associate

National Resource Center for the Freshman
Year Experience
University of South Carolina
Columbia, South Carolina 1995 - 1997

Director of Research (Secondment)
Task Force on Advanced Training
Ministry of Colleges and Universities
Toronto, Ontario 1992 - 1993

Research Project Coordinator
Managing Freshman Educational Outcomes
Humber College of Applied Arts and Technology
Toronto, Ontario 1984 - 1992

Advisory Panels:

Member
Ontario Advisory Board
Master of Arts Degree in Education,
Community College Concentration
Central Michigan University 2008 -

Research Advisory Panel Member
Canada Millennium Scholarship Foundation
Foundations for Success Project 2007 - 2009

Advisory Panel Member
Educational Policy Institute–Lumina Foundation
U.S. National Project: Retention Audit System 2004 - 2005

Advisory Panel Member
Canada Millennium Scholarship Foundation-
University of Toronto: Project STAR 2005 - 2006

Advisory Panel Member
Seneca College-HRSDC Project
Enhancing Student Success in PSE 2004 - 2006

Member, ACAATO Advisory Panel
College-School-Work Initiative 2003 - 2005

Member, Research Advisory Team
ACCC-Canada Millennium Scholarship Foundation
Survey of Canadian College Student Finances 2001 - 2004

Member, Research Advisory Team
 ACAATO-Canada Millennium Scholarship Foundation
 Ontario College Applicant Survey 2002 - 2004

Awards:

Association of Colleges of Applied Arts and Technology of Ontario
 Innovation Award 2007

Association of Canadian Community Colleges
 Staff Leadership Award 2005

Humber College
 Robert A. Gordon Leadership Award 2001

INTERNATIONAL CONSULTING PROJECTS

Singapore. Consultant
 Strategic Planning and Institutional Research.
 Ngee Ann Polytechnic. 1987.

Swaziland. Workshop leader
 Curriculum Design, Review and Implementation.
 SCOT/ACCC Staff Development Project.
 Mbabane, Swaziland, Africa. 1987.

Indonesia. Workshop leader:
 Student Characteristics in Curriculum Design and Evaluation.
 CIDA/ACCC Indonesian Staff Development Project.
 Toronto, Ontario. 1988-1989.

Kuwait. Workshop leader
 Determinants of Program Design and Evaluation.
 CIDA/ACCC Kuwaiti Staff Development Project.
 Toronto, Ontario. 1990.

CANADIAN CONSULTING PROJECTS

Assessment of Organizational Culture

Georgian College

Administrative staff survey to define College Culture
 Jan. 28th – Feb 19th, 2013.

Ontario Tourism Marketing Partnership Corp
 All staff survey to define Corporate Culture
 February 11 – Mar. 12, 2013.

Evaluation of College Operations

Georgian College
 Review of KPI policy and process
 Dec. 2013

Georgian College
 Audit of Institutional Research and Planning
 Nov. – Dec. 2013

Confederation College
 Review of student services structure and function
 April – August 2010.

Student Surveys and Retention Projects

Georgian College
 Student surveys to provide personalized learning opportunities, early alert & retention management
 May 2013 to Nov. 2013

George Brown College
 Student surveys to provide personalized learning opportunities, early alert & retention management
 Jun. 2013 to Feb. 2014

Centennial College
 Student surveys to provide personalized learning opportunities, early alert & retention management
 June 2011 to May 2012

British Columbia Institute of Technology
 Student surveys to provide personalized learning opportunities, early alert & retention management.
 Dec. 2010 to May 2011

University of Ontario Institute of Technology
 Student surveys to provide personalized learning opportunities, early alert & retention management.
 Aug. 2010 to June 2012

College of the North Atlantic, NF

Adoption of *FIT Retention System*: 1997 – 2000

New Brunswick Community College, NB

Adoption of *FIT Retention System*: 1996 - 1998

Collège de l'Outaouais, QC

Adoption of *SISNEC* (French language retention system): 1997 - 1999

Georgian College, ON

Adoption of *FIT Retention System*: 2000 - 2001

Heritage College, QC

Adoption of *FIT Retention System*: 1998 - 2001

St. Clair College, ON

Adoption of *FIT Retention System*: 1996 - 1998

Confederation College, ON

Adoption of *FIT Retention System*: 1997 - 1999

Cambrian College, ON

Adoption of *FIT Retention System*: 1995 - 1997

Canadore College, ON

Adoption of *FIT Retention System*: 1996 -1999

Seneca College, ON

Adoption of *FIT Retention System*: 1996 - 1997

La Cite Collegiale, ON

Adoption of *SISNEC* (French language retention system): 1996 - 1997

Northern Alberta Institute of Technology, AB

Adoption of *FIT Retention System*: 1997 - 1998

SEM and Retention Workshops

Dietsche, P. and Swail, W. S. Retention 101 Workshop. Educational Policy Institute, Orlando, FL. October 25-28, 2012.

Dietsche, P. *New Directions in Strategic Enrollment Management*. Pre-conference workshop, National conference of Canadian Association of College and University Student Services. Waterloo, June 14, 2009.

Dietsche, P. and Swail, W. S. Retention 101 Workshop. Educational Policy Institute, Tucson AZ, October 13-15, 2009.

Dietsche, P. and Swail, W. S. *Maximizing Student Success and Retention in Higher Education*. Pre-conference workshop, "Retention 2008: An International Conference on Student Retention". Educational Policy Institute, San Diego, California. May 28-30, 2008.

Canadian Keynotes on SEM and Retention

Algonquin College, ON: CA

Keynote Speaker: Ontario College Student Engagement Survey Results. June, 2007

Lambton College, ON: CA

Keynote Speaker: Ontario College Student Engagement Survey Results. June, 2007

Conestoga College, ON: CA

Keynote Speaker: Ontario College Student Engagement Survey Results. May, 2007

Lambton College, ON: CA

Keynote Speaker: Pan Canadian Survey of College Students: Results. June, 2006

Confederation College, ON: CA

Keynote Speaker: Engaging Students: Vital Connections in the First Few Weeks of College. August 2004

Mount Royal College, AB: CA

Keynote Speaker: New Directions for Student Learning & Retention: Building Learning Communities. May 2004

Niagara College, ON: CA

Niagara College Day of Reflection, Keynote Speaker. New Directions for Student Success: Creating Learning Communities. May. 2004

Douglas College, B.C.: CA

Keynote Speaker: Personalizing the College First Year Experience: Impact on Student Success and retention. May 2003.

Bishop's University, QC

Keynote Speaker: Maximizing Student Success: Two Decades of Research and Practice; Pro Dev Symposium, Dec. 2002

Red River College, MB

Keynote Speaker: Best Practices in Student Success and Retention; College Pro. Dev. Symposium, Nov. 2002

Douglas College, BC

Keynote Speaker: Strategies for Promoting College Student Success: Two Decades of Research and Practice; Pro Dev Symposium, Nov. 2002

Lambton College, ON: CA

Keynote Speaker: Enrolment Management Strategies for Community Colleges. Nov. 2001

Holland College, PEI: CA

Keynote Speaker: Managing Student Experience in the First Year of College. Oct. 2001

Algonquin College, ON

Keynote Speaker: New Directions in Student Success: Two Decades of Research and Practice; Pro Dev Symposium, May, 2000

College of the North Atlantic, NF

Keynote Speaker: Access with Success Symposium, Oct. 1999

College de l'Outaouais, QC

Keynote Speaker: Vers la Reussite au Collegiale; Mar.1997

Georgian College, ON

Keynote Speaker: Managing Student Success in a CAAT; May, 2000

Heritage College, QC

Keynote Speaker: Maximizing Student Success; June, 1998

St. Clair College, ON

Keynote Speaker: Mobilizing a College for Student Success and Retention; May, 1998

Confederation College, ON

Keynote Speaker: Staff Pro. Dev. Symposium; June, 1997

Cambrian College, ON

Keynote Speaker: Research on College Students; Mar. 1995

Canadore College, ON

Keynote Speaker: Student Success Symposium; June, 1996

Northern Alberta Institute of Technology, AB

Keynote Speaker: Student Success Symposium; June, 1997

Assiniboine Community College, MB

Keynote Speaker: Staff Pro. Dev. Symposium; Jan. 1998

CONSULTING ON KEY PERFORMANCE INDICATORS

Graduate Outcomes and Employer Satisfaction KPI

Confederation College, ON

1998-1999

La Cite Collegiale, ON

1998-1999

Canadore College, ON

1998-1999

Sheridan College, ON

1998-1999

Niagara College, ON

1998-1999

George Brown College, ON

1998-1999

U.S CONSULTING Projects

Raritan Valley Community College, N.J.

Keynote Speaker: Retaining Students in Higher Education: A Framework for Improvement; August 2005

Cuyahoga Community College, Cleveland, OH

FIT System: 2000 -

Keynote Speaker: Maximizing Student Success; March, 2000

Broome Community College, Binghamton, NY

Keynote Speaker: Student Success through Student Tracking; June, 2000

Kopi'olani Community College, Honolulu, Hawaii

Keynote Speaker: Maximizing Student Success and Retention; July, 2001

PAPERS, REPORTS AND PRESENTATIONS

Papers Submitted to Refereed Journals

Dietsche, P. (TBD). Career Planning in Ontario Grade 10 Students: Teacher Perspectives. *Journal of Career Development*. 44 pages. (under review)

Dietsche, P. (TBD). Perspectives on the Career Planning of Junior High School Students. *Canadian Journal of Counselling and Psychotherapy*. 37 pages. (under review)

Publications: Refereed

Dietsche, P. (2013). Career Planning in Ontario Grade 10 Students: Student Perspectives. *Canadian Journal of Career Development*, 12(2), 73-91.

Dietsche, P. (2013). Career Planning in Ontario Grade 10 Students: Counsellor Perspectives. *Canadian Journal of Career Development*, 12(1), 4-16.

Dietsche, P. (2013). Use of Campus Support Services by Ontario College Students. *Canadian Journal of Higher Education*, 42(3), 65-92.

Dietsche, P. (2009). Small Steps to a Big Idea: Personalizing the Postsecondary Experience. In Leibowitz, B, Van Der Merwe, A., and Van Schalkwyk, S. (Eds.) *Focus on First-Year Success: Perspectives Emerging from South Africa and Beyond*. Stellenbosch: Sun MeDIA.

Dietsche, P. (2007). Deconstructing Student Departure: Lessons from Research on Community College Students. *Student Success; The Newsletter for Higher Education Professionals*, November, 4-5. Virginia Beach: Virginia. Educational Policy Institute.

Dietsche, P. (2007) *Pan-Canadian Study First Year College Students: Student Characteristics and the College Experience*. Ottawa, ON: Association of Canadian Community Colleges and Human Resources and Social Development Canada.

Dietsche, P. (1999). *Student needs and college services: Can we make the match?" Communique*, Journal of the Canadian Association of College and University Student Services. February.

Dietsche, P. (1995). *Attrition Research: Implications for quality in community colleges. Community College Journal of Research and Practice*, 19, 423-436.

Dietsche, P. (1990). *Freshman Attrition in a College of Applied Arts and Technology of Ontario. Canadian Journal of Higher Education*, 20(3).

Research Reports

Dietsche, P. (2009). *The Ontario College Student Engagement Survey 2006-2009: Final Report - Project Results, Data Modelling, Tests of Reliability And Validity and Future Directions*. Toronto, ON: Prepared for the Ministry of Training, Colleges and Universities.

Dietsche, P. (2008). *Report of the 2008 Ontario College Student Engagement Survey: Student Characteristics*. Toronto, ON: Prepared for the Ministry of Training, Colleges and Universities.

Dietsche, P. (2008). *Report of the 2008 Ontario College Student Engagement Survey: The Student Experience*. Toronto, ON: Prepared for the Ministry of Training, Colleges and Universities.

Dietsche, P, Chambers, T. et .al. (2008). *Partnering with Postsecondary Institutions: The Role of Business, Labour and Community in Building the Knowledge Advantage*. Montreal, QC: Canada Millennium Scholarship Foundation.

Dietsche, P. (2008). *College Access and Career Success: Student Reflections on the Campus Experience*. Toronto, ON: Prepared for the Ministry of Training, Colleges and Universities. 67 pages

Dietsche, P. (2007). *Report of the 2007 Ontario College Student Engagement Survey: Student Characteristics*. Toronto, ON: Prepared for the Ministry of Training, Colleges and Universities. 89 pages.

Dietsche, P. (2007). *Report of the 2007 Ontario College Student Engagement Survey: The Student Experience*. Toronto, ON: Prepared for the Ministry of Training, Colleges and Universities. 71 pages.

Dietsche, P. (2007) *Pan-Canadian Study First Year College Students: Student Characteristics and the College Experience*. Ottawa, ON: Association of Canadian Community Colleges and Human Resources and Social Development Canada.

Dietsche, P. (2006). *Report of the 2006 Ontario College Student Engagement Survey: Student Characteristics*. Toronto, ON: Prepared for the Ministry of Training, Colleges and Universities.

Dietsche, P. (2006). Report of the 2006 *Ontario College Student Engagement Survey: The Student Experience*. Toronto, ON: Prepared for the Ministry of Training, Colleges and Universities.

Dietsche, P. (2005). *Exemplary Practices in College Learning: Results of the Pan-Canadian Survey of Colleges*. Montreal, QC: Canada Millennium Scholarship Foundation.

Gilbert, S., Chapman, J., Dietsche, P. et. al. (1997). *From best intentions to best practices: The first-year experience in Canadian postsecondary education*. South Carolina: National Center for the Freshman Year Experience. Monograph 22.

Dietsche, P. (1994). CPT Scores, College Grade Point Average and High School English Grades. Etobicoke, Ontario: Ontario CPT Consortium.

Dietsche, P. (1992). Managing Canadian Community Colleges for Student Success and Institutional Effectiveness. Etobicoke, Ontario: Humber College.

Dietsche, P. & McKiel, L. (1982). Evaluation of a Postsecondary Re-Entry Program for Adults: Career Plus. Inventory of Research into Higher Education in Canada. Assoc. of Univ. & Coll. of Canada,

Papers Presented

Dietsche, P. (2013). *Counselling Services in Ontario Colleges: Changes and Challenges*. CSSHE Annual Conference, Victoria, B.C. June 1-4, 2013.

Dietsche, P. (2012). *The Role of Career Clarity in the Performance and Persistence of Ontario College Students*. CSSHE Annual Conference, Waterloo, Ontario May 28-30, 2012.

Dietsche, P. and Lees, J. (2012). *An Analysis of Counselling Services in Ontario Colleges*. National conference of Canadian Association of College and University Student Services. St. Catharines, June 11, 2012.

Dietsche, P. (2012). *Alternatives to Academic Darwinism: A New Business Model for PSE*. Luncheon Keynote, National Conference on Student Retention. Educational Policy Institute, Mar. 3-6, 2012.

Dietsche, P. (2010). Perspectives des étudiants sur les obstacles à la réussite dans les collèges de l'Ontario. *Symposium sur l'accès des francophones aux études postsecondaires en Ontario*. Le 22 octobre 2010. Toronto, ON.

Dietsche, P. New Strategies for Advising in Colleges and Universities. Annual Conference, *Teaching Academic Survival Skills*. Ft. Lauderdale, Florida, March 21-24, 2010.

Rethinking Advising in PSE: Build It and They Will Come – Not! Keynote address, The Changing Face of Advisement: Weaving Advising into the Fabric of Education. 2009 Ontario Academic Advising Conference. October 2009.

The Promise of Residence Life: Building Community, Achieving Dreams, Developing Leaders. Keynote address, Ontario Association of College and University Housing Officers, annual conference. Oshawa, ON. May 24-26, 2009.

Dietsche, P. *Small Steps to a Big Idea: Personalizing the Postsecondary Experience.* Opening keynote address, 1st Southern Africa Conference on the First Year Experience. Stellenbosch University. Stellenbosch, Western Cape, South Africa. September 8-10, 2008.

Dietsche, P. *Ontario College Student Engagement Survey: Its use in Institutional Planning.* Keynote address, Canadian University Planning Association, Trent University. Peterborough, Ontario. June 11, 2008.

Dietsche, P. *Persisting and Leaving as Informed by the Ontario College Student Engagement Survey.* Keynote address, “Focus on Learning”, Eastern Region New Faculty Development Program. St. Lawrence College, Kingston, Ontario June 2, 2008.

Dietsche, P. *From High School to College: Persisting and Leaving as Informed by the Ontario College Student Engagement Survey.* Address, 2008 Key Performance Indicators Workshop. Ministry of Training, Colleges and Universities, Toronto, Ontario April 11, 2008

Bezanson, L., Dietsche, P., Jones, G. and Wright, A. Policy Summit backgrounder. International conference, “Neither a Moment nor a Mind to Waste”. Canada Millennium Scholarship Foundation. Toronto, Ontario. April 10, 2008.

Dietsche, P., Chambers, T. Drea, C. et. al. Conference background paper, Working Group 4: *The Role of Business, Labour and Communities in Building the ‘Knowledge Advantage’.* International Conference, “Neither a Moment nor a Mind to Waste”. Canada Millennium Scholarship Foundation. Toronto, Ontario. April 6-9, 2008.

Dietsche, P. *The First Year Experience, Student Engagement and Success in Ontario Colleges: The 2006-2007 Ontario College Student Engagement Survey.* Keynote address, McGraw-Hill Ryerson/Carlton University, 32nd National Teaching, Learning and Technology Conference, “*First Year in Focus*”. Ottawa, Ontario. February 22, 2008.

Dietsche, P. *Learning & Retention in Ontario Colleges: Lessons from the 2006 Ontario College Student Engagement Survey.* Canadian Institutional Research and Planning Association, Annual Conference, “Taking our Bearings and Plotting New Courses.” St. John’s Newfoundland. October 21-23, 2007.

Dietsche, P. *The Ontario Secondary-Postsecondary Nexus: Creating Pathways to Success. Seamless Pathways: Improving Transitions from high School to College.* CMSF-ACAATO-CODE Symposium. Toronto ON, June 2006.

Dietsche, P. *Student Financial Aid: Attrition and Loan Default in Ontario*. 12th Annual Conference, B.C. Career Colleges Association. Richmond BC, May 2006.

Dietsche, P. *Student Experience and Institutional Practice in Canadian Colleges: Implications for Policy*. Ontario Public Service Policy Innovation and Leadership Symposium – Postsecondary Education in Ontario and Canada: Opening Doors to Participation. Toronto ON, Mar. 2006.

Dietsche, P. *Ontario College Student Characteristics: Implications for Learning*. Niagara College Board Retreat. Niagara on the Lake, ON, October 2005.

Dietsche, P. *Exemplary Practices in Canadian College Teaching and Learning: Results of a national study*. Annual Conference, ACAATO Coordinating Committee for Student Success. Toronto ON, October 2005.

Dietsche, P. *Results of the Pan-Canadian Study of Exemplary Practices in College Teaching and Learning and College Students* Annual conference, Canadian Institutional Research and Planning Association. Edmonton AB, Oct. 2005.

Dietsche, P. *Best Practices in Student Financial Support Services*. Annual conference, Canadian Association of Student Financial Aid Administrators. Kingston ON, June 2005.

Dietsche, P. Pre-conference workshop: *Results of the Pan-Canadian Study of Exemplary Practices in College Teaching and Learning*. Annual conference, Association of Canadian Community Colleges. Moncton NB, June 2005

Dietsche, P. *Creating a Learning College Culture with Student-Based Data*. Conference, Retaining Students in Higher Education: A Framework for Improvement. Educational Policy Institute. Vail CO, June 2005.

Dietsche, P. *Creating a Learning College Culture with Student-Based Data*. Annual conference, Canadian Institutional Research and Planning Association. Montreal QC, October 2004.

Dietsche, P. and Fletcher, J. D.. *Assessing the First Year Experience to Build a Student Success Culture*. 17th International Conference on the First-Year Experience. Maui, Hawaii. June 2004.

Dietsche, P. *The Program Review Process: How to Survive and Thrive*. 1st League/Vanguard Learning College Conference. League for Innovation in the Community College. Phoenix, Arizona. May 17, 2004.

Dietsche, P. *Canadian Colleges at a Crossroads: Dreams Realized?* Annual conference, Association of Canadian Community Colleges. Saskatoon SK, May 2004

Dietsche, P. *Strategies for Student Success*. Annual conference, Association of Canadian

Community Colleges. Vancouver B.C., May 2003.

Dietsche, P. *A Comprehensive Program Review Process for Canadian Colleges*. Annual meeting, Standing Committee on Evaluation and Assessment. Vancouver BC, Nov. 2002.

Dietsche, P., Junor, S., Usher, A. *Results of a National Survey of Community College Student Debt*. Annual conference, Association of Canadian Community Colleges. St. John's NF, May 2002.

Dietsche, P. and Lafreniere-Gerlat, J. *Student Success and Retention: The First Year Experience*. Annual conference, Association of Canadian Community Colleges. Windsor ON, May 2001.

Dietsche, P. and Fletcher, J.D. *Managing the First-Year Experience for Student Retention*. Fourteenth International Conference on the First-Year Experience. Honolulu, Hawaii. July 2001.

Dietsche, P., Harrison, K. and Giroux, R. *Learner Success: Placing Learning First*. Innovations 2000 Conference. League for Innovation in the Community College, Mission Viejo CA. February 2000.

Dietsche, P. "Student success through data empowerment." Annual conference, Canadian Association of College and University Student Services. Ottawa ON, May 1998.

_____. "Promoting freshman integration in Canadian colleges." Annual conference, Association of University and College Registrars. Sherbrooke QC., June 1998.

Dietsche, P., Bissonnette, C. and Birnie, R. "Mobilizing a college for student success and retention." Annual conference, Association of Canadian Community Colleges. Winnipeg MB, May 1998.

Dietsche, P. and Gilbert, S. "Assessing performance in post-secondary education." Pre-conference workshop presented at Canadian Institutional Research and Planning Association conference. Toronto ON, October 1997.

Dietsche, P. and Lafreniere-Gerlat, J. *The Student, the College and Success: Goal Attainment through Data Empowerment*. 9e Colloque de l'ARC. Montreal QC, May 1997.

Dietsche, P. and Hook, R. "Student success through data empowerment: Maximizing the first year experience." Paper presented at the 36th annual forum, Association of Institutional Research. Albuquerque New Mexico. May 1996

Dietsche, P. Gilbert, S., Chapman, J., Greyson, P. "Results of a national survey of the first year experience in Canadian postsecondary institutions." Keynote address, Fourth Canadian-American Conference on the Freshman Year Experience. Toronto, Ontario. December 1995.

Dietsche, P. "An Early Alert System to Promote Freshman Success in Ontario Colleges."

Paper presented at the Retention Symposium. Barrie ON, November 1993.

_____. "College-University Articulation and Transfer." Paper presented at the Annual Conference: Ontario University Registrar's Association. Collingwood ON. February 1993.

_____. "First-Year College Students: Predictors of Success." Paper presented at The Articulation Symposium: Secondary School-College Linkage in Ontario. Toronto Ontario. November 1992.

_____. "Vocational Uncertainty and Educational Outcomes." Paper presented at Access with Success: Educational Challenge of the '90s. Toronto Ontario. June 1992.

_____. "Promoting Freshman Retention Through Student Integration and Involvement." Paper presented at Enhancing Student Success: Defining the Problems, Finding the Solutions. Hamilton, Ontario. June 1991.

_____. "Bridging the Gap: Student Needs and College Services." Paper presented at Access with Success: Developmental Studies in the '90s. Toronto, Ontario: May 1991.

_____. "Student Diversity, Management Policies, and Educational Outcomes." Paper presented at 13th annual International Conference on Teaching Excellence. Austin, Texas: May 1991.

_____. "Strategies for Retaining Freshmen in the Colleges of Ontario." Presentation at Metro Chairmen Human Resources Development Conference. Horseshoe Valley, Ontario: March 1990.

_____. "Beyond Faculty, Facilities and Finances: Policies for Student Success in Higher Education." Paper presented at the 12th annual conference of the Ontario Association of Sociology and Anthropology. University of Guelph: Nov. 1989.

_____. "Evaluation des apprentissages." Paper presented at the Colloque sur le Theme du Rapport Annuel 1982-1983 du Conseil Superieur de l'education. Levis, Quebec: 1982.